



2019 IMPACT REPORT

BY THE NUMBERS

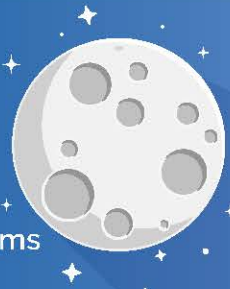
Ronald McDonald House Charities of Richmond (RMHC Richmond) provides a "home-away-from-home" and support services for families whose children are receiving urgent medical treatment in the Richmond region.

INSIDE THE HOSPITAL



2,137
Visits
to the RMHC
Sibling Center

1,108
Nights of care
in RMHC Family Sleep Rooms



7,675



Toiletries, snacks & activities
shared through Happy Wheels hospitality carts

8,147
Lunches
with Love



to Pediatric & Neonatal Units

AT THE HOUSE

We hosted families from:



5 nations
from around the world.



86 counties
from across Virginia.



22 states
across the country.



79%
House
occupancy.



100%
Satisfaction
rating.



526 Trips
to 10 area hospitals.

2,431 Nights
of care



**191 Sponsored
overflow nights**
overflow nights when
House was full



4,540 Warm meals
served in the House



8.5 Days
Average length
of a family stay

This was possible thanks to **13,340** volunteer hours.



RMHC Richmond 2330 Monument Avenue
Richmond, VA 23220 (804) 355-6517
www.rmhc-richmond.org

Here's to **39 years** completed!
#keepingfamiliesclose!

INSIDE THE HOSPITAL

RMHC Richmond is grateful to partner with Bon Secours St. Mary's Hospital & Children's Hospital of Richmond at VCU to bring care to caregivers where they are, inside pediatric and neonatal units.



Happy Wheels

Families spending long hours in pediatric and neonatal units can experience feelings of isolation, and have limited access to affordable and nutritious food. Through our Happy Wheels hospitality carts we offer families opportunities for enrichment, engagement, and self-care. Our friendly volunteers roll carts through the halls distributing toys, activities, toiletries, snacks and beverages.



RMHC Sibling Center

For the parent or caregiver of a sick or injured child, time with the doctor is precious. It is during this time that families can actively participate in their child's care plan, learn key information and make important decisions. The RMHC Sibling Center is a place where young patients, their brothers and sisters can engage in games and crafts with RMHC volunteers and VCU Child Development Specialists, while caregivers focus on their time with the doctor.



Lunches with Love

Caregivers inside the hospital regularly face food insecurity due to mounting expenses and concerns about leaving their child's bedside. Through our Lunches with Love Program volunteers prepare nutritious lunches which we deliver directly to pediatric and neonatal units five days a week, providing families with reliable, free, and healthy options and removing barriers to food access.



RMHC Family Sleep Rooms

Families of the most critical pediatric and neonatal patients often wish to stay inside the hospital while their child is in treatment. RMHC Family Sleep Rooms are private bedrooms and bathrooms just steps away from intensive care units providing respite and uninterrupted sleep, while enabling heightened opportunities for family-centered care.



Since 1980 Richmond's Ronald McDonald House has been open to any family with a child receiving treatment at a Richmond area hospital or medical facility. The House hosts up to nine families a night with private bedrooms, warm dinners, a stocked pantry, a laundry facility, and shared family living spaces. The House operates 24 hours a day, 365 days a year with awake on-site staff and friendly volunteers. When the house is full, RMHC Richmond partners with area hotels to provide short-term accommodation.